Express Mail No.: EL039913661US
Date of Deposit: August 20, 1999

## DECLARATION AND POWER OF ATTORNEY

As below named inventors, we hereby declare that:

Our residences, post office addresses and citizenship are as stated below next to our names.

We believe we are the original, first, and joint inventors of the subject matter which is claimed and for which a patent is sought on the invention entitled MACHINE ASSISTED SYSTEM FOR PROCESSING AND RESPONDING TO REQUESTS the specification of which:

(check one)	[X] is attached hereto	0.	
		as al Noas ad on	(if applicable).
-		and understand the conti led by any amendment refer	ents of the above identified red to above.
_	-		al to the patentability of the Code of Federal Regulations,
application(s) for pate	ent or inventor's certing patent or inventor's certing	ificate listed below and ha	es Code, §119 of any foreign ve also identified below any e before that of the application
Prior Foreign Applicat	tion(s)		
			Priority <u>Claimed</u>
(Number)	(Country)	(Day/Month/Year Filed)	[] [] Yes No

We hereby claim the benefit under Title 35, United States Code, §120 of any United States
application(s) listed below and, insofar as the subject matter of each of the claims of this application is
not disclosed in the prior United States application in the manner provided by the first paragraph of
Title 35, United States Code, §112, we acknowledge the duty to disclose material information as
defined in Title 37, Code of Federal Regulation, §1.56(a) and (b) which occurred between the filing
date of the prior application and the national or PCT international filing date of this application:

(Application Serial No.)	(Filing Date)	(Status) (patented, pending abandoned)
We hereby claim the benefit under listed below:	35 U.S.C. 119(e) of any Uni	ted States Provisional Application
None		_
(Application Serial No.)	(Filing Date)	_
We hereby appoint Roger A. Gilcre O. Nickey, Reg. No. 29,092, Jeffre 34,021, c/o Standley & Gilcrest LL Telephone No. (614) 792-5555 our revocation, to prosecute this applic Office connected therewith. All corr Esq. at the address above.	y C. Norris, Reg. No. 42,039 P, 495 Metro Place South, Sui attorneys, with full power in ation and to transact all busi	or Jeffrey S. Standley, Reg. No. ite 210, Dublin, Ohio 43017-5315, each of them, of substitution and ness in the Patent and Trademark
We hereby declare that all statements made on information and were made with the knowledge that fine or imprisonment, or both, under willful false statements may jeopardi.  Full name of inventor  Ralph H. Rees.	d belief are believed to be true willful false statements and to Section 1001 of Title 18 of the ze the validity of the application	e; and further that these statements the like so made are punishable by the United States Code and that such
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